Important Notice to our Customers

Product Change Notice 200518A   **Date: May 18, 2020**

Re: RheocalcT 2.1.48 software

To Our Valued Customers:
We appreciate your use of AMETEK Brookfield viscometers, rheometers, and software. The purpose of this notice is to inform you that RheocalcT software has been updated to improve functionality and customer experience.

PCN Type:
Notice of product change, encouraging customers to update all currently installations of RheocalcT software.

Product(s) Affected:
RheocalcT software

Customer Impact:
Customers are encouraged to update current installation of RheocalcT software. This release resolves important issues which include:

Release Notes

- Excel files are now saved as XLSX instead of XLS.
- Changed the SQL Server password from 10 characters to 20 characters, to comply with companies with higher minimum password length requirements.
- Fixed errors when using License Manager: "Wrong Version", "Cannot Load SSL Library".
- Fixed all errors related to importing any version of VDT and DVT files generated by the DV2T, DV3T, and DVNext instruments.
- Fixed issue where manual backups could be saved directly to a server folder, but automatic backups could only be saved to the local computer.
- ADVANCED EDITION: To better comply to 21CFR11, had software save the Data file information, even if the test run was stopped before any points were collected.
- ADVANCED EDITION: Newly saved or imported Data files can now be immediately signed, without needing to restart the software in between.
- ADVANCED EDITION: Newly saved Test Methods can now be immediately signed, without needing to restart the software in between.
- ADVANCED EDITION: Newly added comments will now immediately appear in any export of the Audit Trail, without needing to restart the software in between.
- ADVANCED EDITION: Fixed issues with setting the signing role of the Administrator or other previously created users.

- ADVANCED EDITION: All 21CFR11 related changes are now recorded in the Audit Trail immediately, instead of some being recorded at software shut down.
- Fixed issue where software could not run the DVNext instrument above 200 RPM.
- Removed Data Signing settings from the Standard Edition, to avoid "Data must be signed" issue when attempting to export.
- ADVANCED EDITION: Made sure the XML export button was always visible.
- ADVANCED EDITION: Had auto-export of Data continue after the file was completely signed. This now mirrors the behavior of the DVNext in standalone.

Customers with current installations of RheocalcT can log in to the licensing website (https://ametekbrookfield.flexnetoperations.com/flexnet/operationsportal/logon.do) using their existing Activation ID, download the RheocalcT 2.1.48 installation, and run this installation to update their software.

Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on laboratory viscometers, rheometers, and software.

Thank you for your continued support. If we can help you with any questions, please contact us online, call us at (508) 946-6200, or email us at MA-MID.ccs@ametek.com.

Contact:
AMETEK Brookfield
11 Commerce Blvd.
Middleboro, MA 02346 USA
Phone: (508) 946-6200
Email: MA-MID.ccs@ametek.com