



Important Notice to our Customers

Product Change Notice 210107A

Date: January 7, 2021

Re: RheocalcT 2.1.52 software

To Our Valued Customers:

We appreciate your use of AMETEK Brookfield viscometers, rheometers, and software. The purpose of this notice is to inform you that RheocalcT software has been updated to improve functionality and customer experience.

PCN Type:

Notice of product change, encouraging customers to update all current installations of RheocalcT software.

Product(s) Affected:

RheocalcT software

Customer Impact:

Customers are encouraged to update current installation of RheocalcT software. This release implements new features and resolves important issues which include:

Release notes

New Features/Improvements Implemented:

- Changed UI wording for smooth ECommerce delivery experience.
- ADVANCED EDITION: There is no longer an Administrator option to turn off the login requirement.

Bugs Fixed:

- ADVANCED EDITION: If a second admin account changes the user's password, the software will now correctly ask for password reset at user's next login.
- ADVANCED EDITION: After user is forced to change passwords upon login, the "current password" in the "Change Password" screen is now immediately updated to the newly set password.
- Through the File Search Grid, the user can no longer rename a data file to something that already exists in the database.
- When a DVT file is imported in to Rheocalc T, Viscosity End Condition and Viscosity QC Limit Test Parameters are no longer incorrectly increased by 100x.

Customers with current installations of RheocalcT can log in to the licensing website (<https://ametekbrookfield.flexnetoperations.com/flexnet/operationsportal/logon.do>) using their existing Activation ID, download the RheocalcT 2.1.52 installation, and run this installation to update



their software.

Please visit the AMETEK Brookfield page at www.brookfieldengineering.com for more information on laboratory viscometers, rheometers, and software.

Thank you for your continued support. If we can help you with any questions, please contact us online, call us at (508) 946-6200, or email us at MA-MID.ccs@ametek.com.

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