



Important Notice to our Customers

Product Change Notice 200124A

Date: January 24, 2020

Re: Computrac® MAX-2000XL / MAX-1000

To Our Valued Customers:

We appreciate your use of the Computrac® brand of moisture and solids analyzers. The purpose of this notice is to inform you that the Computrac® MAX-2000XL and MAX-1000 will no longer be serviced as of April 1, 2020.

PCN Type:

Notice of end of product life (EOL) requiring customers to migrate to an equivalent product for new purchases or service requests after April 1, 2020.

Product(s) Affected:

Computrac® MAX-2000XL / MAX-1000

Customer Impact:

As of April 1, 2020, customers will no longer be able to receive RMA's for repair or calibration services for all MAX-2000XL / MAX-1000 versions.

Please contact AMETEK Brookfield for recommendations on alternate products. Also, visit the Computrac® product page at www.azic.com for more information on our current line of moisture, solids and ash analyzers, including the Vapor Pro® XL.

Thank you for your continued support. If we can help you with any questions, please contact us online, call us at 800-528-7411, or email us at customerservice.azic@ametek.com.

Contact:

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