

AMETEK Brookfield

Loyalty Service Program



World-Class Support

Regional Support from the Global Viscosity Experts

Established in 1934, AMETEK Brookfield is the world leader in the manufacture and supply of equipment for viscosity, texture, and powder flow measurements. Our customers are found in manufacturing, research and development, education, and many other industries. Repeatability and accuracy of measurement data are critical. We know what it takes to keep your AMETEK Brookfield instrumentation in peak operating performance and are now offering exclusive Loyalty Service maintenance packages on our customers' existing laboratory viscometer products.

About the AMETEK Brookfield Loyalty Service Program

Our service contract is an all-inclusive service package offering our customers complete peace of mind that their instrument will continue to work as efficiently and accurately as the day it left our factory.

In addition, our Loyalty Service customers benefit from substantial savings on new instruments, accessories, application development, and bespoke training.

Program Features:

- ▶ Inclusive breakdown cover*
- ▶ All parts and labour included
- ▶ Expedited repair times
- ▶ Annual calibration including new jewel bearing and pivot
- ▶ Next day loan instrument**
- ▶ Telephone engineering support
- ▶ Firmware upgrades at point of service

*Excluding damage outside of normal usage

**Next day delivery subject to pre-12.00pm request



Why Sign Up for Loyalty Service?

- Protect your investment
- Complete peace of mind
- Reduce unscheduled downtime
- Ensure instrument reliability
- Ensure accuracy of measurements
- Extend instrument life expectancy
- Ensure compliance to industry standards
- 10% discount on all new instruments and accessories
- 30% discount on application development and bespoke training

Learn More

To learn more about our AMETEK Brookfield Loyalty Service Program, please contact our UK Service Department.
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